

through the centers of the Committees of Grievances of the Ministry of Hajj located throughout the Holy Sites. Complaints should be accompanied by a copy of this contract and any other supporting documents. The **Second Party** has the right to obtain documents from the Ministry of Hajj in order to prove the inadequacy of services provided by **the First Party** for use in legal proceedings against the **First Party** upon their return to the USA. The **First Party** is accountable for any insufficient or inadequate services provided, as stipulated by the laws and regulations of the Kingdom.

22. The **Second Party** must carry a copy of this contract with them at all times to present as a reference, if needed, to the concerned authorities.
23. All forms of official correspondence between the two parties must be sent either through mail to the other party's official address or through the e-mail addresses listed in this contract.
24. This contract shall be valid and legally binding after it has been signed and dated by both parties. Any additions or deletions to the clauses of this contract must be made in writing signed by both parties and attached to it.
25. Both parties agree that in the event of a disagreement in the interpretation or implementation of this contract, it may be dissolved by mutual consent. If this is not possible, it shall be forwarded to the concerned authority at the Ministry of Hajj, which, as a neutral party, will resolve the dispute amicably. If this is not possible, both parties may bring it to a court of law or other entity with judicial powers in accordance with the laws and regulations in force in the Kingdom of Saudi Arabia or in the United States of America after the return of the **Second Party**.
26. This contract is an English translation of the original written in Arabic. The Arabic vocabulary remains the basis to interpret any of its clauses.
27. Six original and identical copies of this contract, with all the attachments, annexes and necessary documents, shall be signed by both parties. Each will receive an original copy. The **First Party** shall forward a copy to the *Mutawif* providing services in Makkah, a copy to the Hajj Tour Guide providing services in Medinah, a copy to the Unified Agency Office in Jeddah and a copy to the General Directorate of Hajj Abroad at the Ministry of Hajj in Makkah.

First Party:

Name: _____

Signature: _____

Date: _____

Second Party:

Name: _____

Signature: _____

Date: _____

2. Hajji name: _____
Nationality: _____ Date of birth / /
DD / MM / YYYY
Passport No: _____ issued on / / and
DD / MM / YYYY
expiring on / / Type: _____
DD / MM / YYYY (tourist, diplomatic, official, etc.)

A copy of the passport is attached.

3. Permanent address:

Street Suite

City State Zip Code

Telephone: _____ Fax: _____

E-mail: _____

The Hajji is referred to in this contract as the **Second Party**.